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Richard I. Lewis

Interim County Administrator

Leelanau County Government Center
8527 E. Government Center Drive, Suite #101
Suttons Bay, Michigan 49682
(231) 256-9711 ♦ (866) 256-9711 toll free
(231) 256-0120 fax
www.leelanau.gov ♦ rlewis@leelanau.gov

To: Chair Ty Wessell and County Commissioners

Copy: Jennifer Grant, Register of Deeds

From: Richard I. Lewis, Interim County Administrator

Date: May 21, 2024

Re: May 14 Public Comment – Public Computers at Register of Deeds Office


Public Comment was given at last week's Executive Board Meeting regarding a possible security breach at one of the above-mentioned computers. First and foremost, there was **no** nor has there been a security breach of the Leelanau County computer network. The issue has been investigated by the County's IT Department and its support service (attached email). One of the publicly available computers in the Register of Deeds office was used by a member of the public on May 1, 2024. During the use, it is suspected that a Microsoft notification popped up and was accidentally clicked. This resulted in an Edge browser window opening which displayed the xbox.com website, a valid website. As noted in the email report, notifications and the news & interest icon were disabled on both of the public computers.

While we are appreciative of being made aware of the issue, in the future we would appreciate being notified promptly by any user of the public computer of anything they feel needs attention. Waiting two weeks could have had serious repercussions.

Liana Wilson

From: Jonathon Burns <support@safetynet-inc.com>
Sent: Tuesday, May 14, 2024 3:03 PM
To: Liana Wilson
Subject: Ticket#458150/LeelanauCounty/Potential Security Issue: Liana Wilson -- has been updated

--REPLY above this line to respond--
This ticket has been updated by Jonathon Burns

Jonathon Burns 
5/14/2024 2:57 PM

Good Afternoon Liana,

As a recap on our call.

When we checked the browsing history in Edge on both PCs we did see entries for Xbox.com and microsoft.com. However both appear to be legitimate websites. We also found the xbox console companion app was installed on both PCs. I uninstalled this app. You also mentioned you just disabled notifications on both PCs recently as well as the 'news and interest' icon this week.

From what we see, it appears likely that either a notification or the 'news and interest' icon may have had an Xbox or Microsoft related pop up which opened in Edge. Especially since those features are now disabled/uninstalled I don't anticipate this to return unless someone were to directly open Edge from the Start menu. Additionally, I didn't see anything concerning about the browsing history that did display.

We do have a Sophos scan running on both PCs and will let you know if it sends us any alerts.

No ALERTS

Please let us know if you have any further questions.

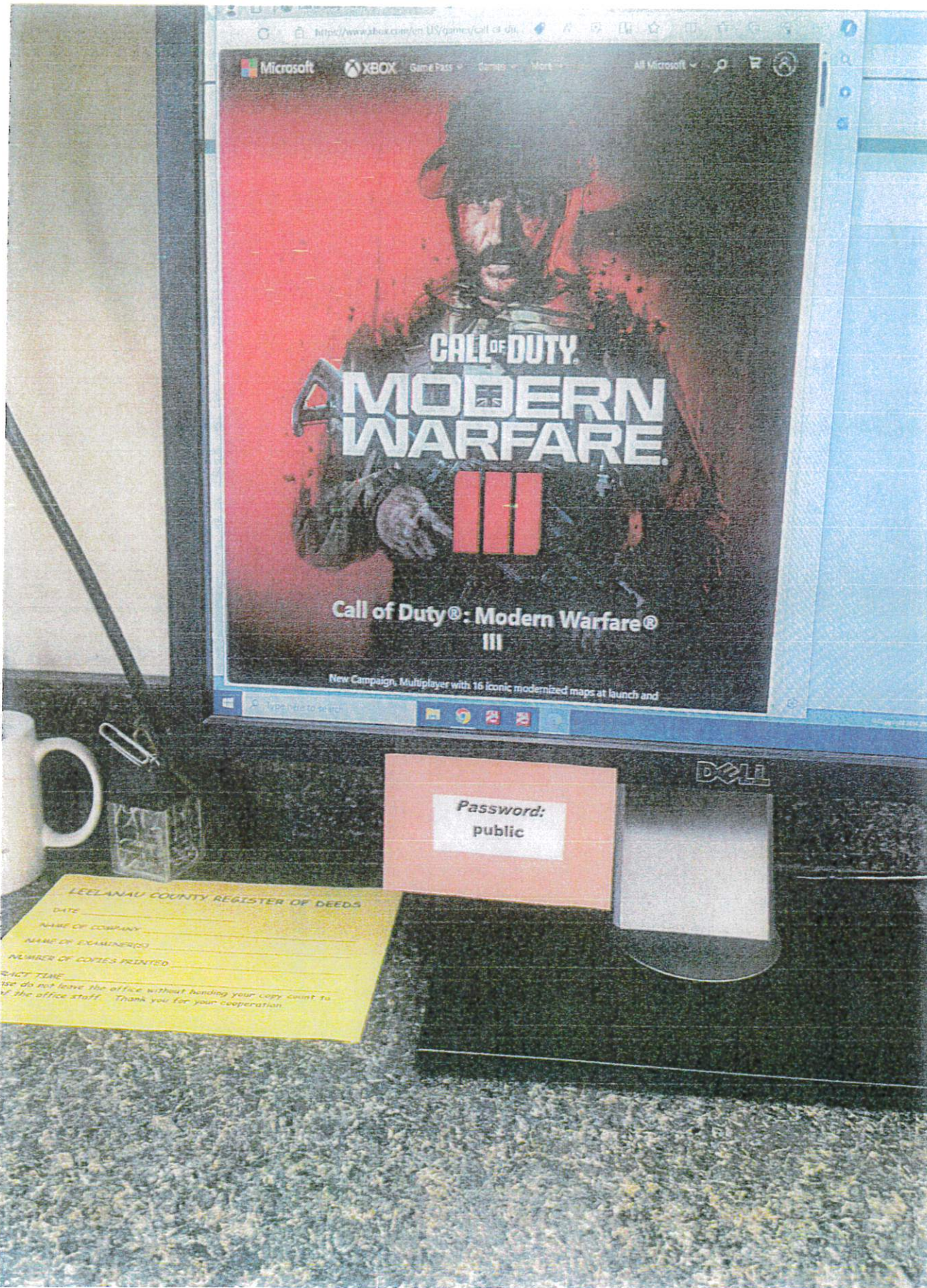
Thanks,
Jonathon

Summary:

Potential Security Issue: Liana Wilson

Status: Assigned
Ticket #: 458150
Company: Leelanau County
Contact: Liana Wilson
Phone: (231) 256-8105

May 1, 2024



Microsoft XBOX Game Pass

CALL OF DUTY
MODERN WARFARE
 III

Call of Duty®: Modern Warfare® III

New Campaign, Multiplayer with 16 iconic modernized maps at launch and

Password:
 public

LEELANAU COUNTY REGISTER OF DEEDS

DATE _____

NAME OF COMPANY _____

NAME OF EXAMINER(S) _____

NUMBER OF COPIES PRINTED _____

QUICK TIME _____

Please do not leave the office without handing your copy over to the office staff. Thank you for your cooperation.

Continue your browsing in Microsoft Edge.
Bring your favorites, passwords, history, cookies and more from

What are you

Follow the topics and

- NFL
- Celebrities
- Stocks
- NBA
- Personal Finance
- Recipes
- Parenting
- Formula 1

Select a topic to get started [See sources to follow](#)

History

Search history

All Recently closed Tabs from other devices

Wednesday, May 1, 2024

- Call of Duty: Modern Warfare III | Xbox 2:42 PM